

TERMS & CONDITIONS

SUBARU 2 YEAR/50,000 KILOMETRE CAMPAIGN OFFER

("2 YEARS FREE SCHEDULED SERVICING")

Under the Subaru 2 Year/50,000 Kilometre Service Plan ("Service Plan") owners of eligible Model Year 2018 and 2019 Subaru Outback 2.5i Premium registered and delivered between the 1st May 2019 to 31st July 2019 ("Eligible Vehicles") are covered for scheduled servicing during their first 2 years of ownership, or the first 50,000 kilometres (whichever comes first), free of any additional charge (subject to the following terms and conditions). The Service Plan covers everything required in the manufacturer's scheduled maintenance programme as set out in the vehicle's Warranty and Service Handbook including parts, labour and fluids required but excluding normal wear-and-tear items, such as brake pads, windscreen wipers or tyres.

The following Service Intervals are included as part of the Subaru 2 Year/50,000 Kilometre Service Plan Program:

Service Interval	Health Check & Chat ¹	A	B	C	D
Distance	N/A	12,500	25,000	37,500	50,000
Time	1 Month	6 Months	12 Months	18 Months	24 Months

1. Free of charge.

The following Terms and Conditions apply to Subaru 2 Year/50,000 Kilometre Service Plan Campaign Offer:

1. Subaru 2 Year/50,000 Kilometre Service Plan campaign period.

The Subaru 2 Year/50,000 Kilometre Service Plan campaign offer is available from 1st May 2019 to 31st July 2019.

2. What cars are covered under the Subaru 2 Year/50,000 Km Service Plan campaign offer ("Eligible Vehicles")?

This offer is only eligible for new Model Year 2018 and 2019 Subaru Outback 2.5i Premium registered and delivered within the campaign period. All other vehicles are excluded from the Subaru 2 Year/50,000 Kilometre Service Plan campaign offer.

3. What is covered under the Subaru 2 Year/50,000 Kilometre Service Plan?

The Subaru 2 Year/50,000 Kilometre Service Plan covers all items specified under the standard 'Maintenance Schedule for Normal Driving Conditions' detailed in the Warranty and Service Handbook for the first four (4) standard scheduled services up to and including the 24 months/50,000-kilometre service (services A to D and not counting the 1 Month Health Check & Chat). This includes inspection and adjustment of all items listed, genuine parts (if specified as a replaceable item), sundries, environmental charges, labour and fluids required for each standard scheduled service. In summary, if an "R" or a "P" appears against the relevant item in the Maintenance Schedule, that item will be included in the Service Plan. If an "I" appears next to the item, the item will be inspected as part of the Service Plan, however if the item is subsequently determined to require replacement, that item is NOT covered in the Service Plan. For items not covered under the Service Plan, see section 9 below.

4. When does the Subaru 2 Year/50,000 Kilometre Service Plan Term of Coverage commence?

The Service Plan Term of Coverage commences on the original registration of warranty date for eligible MY 2018 and 2019 Outback 2.5i Premium delivered within the campaign period.

5. When does the Subaru 2 Year/50,000 Kilometre Service Plan Term of Coverage expire?

The Service Plan Term of Coverage will expire upon the first to occur of any of the following three conditions:

- The completion of the first four (4) standard scheduled services on an Eligible Vehicle (not counting the 1 Month Health Check and Chat); or
- The expiry of 27 months from the original warranty registration date of an Eligible Vehicle; or
- The date upon which an Eligible Vehicle has travelled 53,000 kilometres or more.

For information on servicing costs outside of these standard scheduled services (which will be dependent on your driving conditions) or after the Service Plan Term of Coverage expires, please consult your authorised Subaru Retailer.

6. What is the due date for each service and when should services be carried out?

The Service recommended intervals specified in your Subaru vehicle's Warranty and Service Handbook are for the earlier of a given distance or period of time. All Subaru vehicles (excluding BRZ, Model Year 2017-onward Impreza, 2018-onward XV and 2019 Forester) should be serviced every 6 months or 12,500 kilometres, whichever occurs first. Even if you don't drive far enough to cover the distance between recommended time-based service intervals your Subaru vehicle should still be serviced according to the time period shown on the schedule in your vehicle's Warranty and Service Handbook. Conversely, if you travel the distance between recommended kilometre-based service intervals in a period shorter than the recommended time-based intervals, your Subaru vehicle should still be serviced according to the recommended kilometre-based intervals shown in your vehicle's Warranty and Service Handbook.

7. Claim periods for Subaru 2 Year/50,000 Kilometre Service Plan.

Each service under the Service Plan can be claimed within a nominated number of months or kilometres of the due date for service (for "due date for each service" see section 6 above together with the table below). Please note that when the service claim period expires, the next service period will then be available.

Service	Interval	Time Based	Kilometre Baed	Note
Claims permitted if either kilometres or time based criteria met				If Service parametres are exceed for a service, move to the next service available.
1 Month Health Check and Chat	1 Month	1 Month +/- 30 Days	NA	
1st Service - 'A' Service	6 Months/12,500 Kms	6 Months +/- 90 Days	12,500Kms +/- 3,000 Kms	
2nd Service - 'B' Service	12 Months/25,000 Kms	12 Months +/- 90 Days	25,000Kms +/- 3,000 Kms	
3rd Service - 'C' Service	18 Months/37,500 Kms	18 Months +/- 90 Days	37,500Kms +/- 3,000 Kms	
4th Service - 'D' Service	24 Months/50,000 Kms	24 Months +/- 90 Days	50,000Kms +/- 3,000 Kms	

Note: Eligible Services can be claimed by either time based or kilometre-based schedules. You cannot claim both a specified distance service and the corresponding time period service separately. Up to a total of four (4) scheduled services may be claimed. No claims are permitted beyond 27 months or 53,000 kilometres (which-ever occurs first).

8. Where can Subaru 2 Year/50,000 Kilometre Service Plans be carried out?

Servicing under the Service Plan can only be redeemed at authorised Subaru Service Centres within Australia. You must present your updated Warranty and Service Handbook at time of an eligible service to

redeem a service under this Service Plan. To avoid any problems in redeeming your service(s), we recommend that you keep your Warranty and Service Handbook in a safe place.

You should ensure that your Warranty and Service Handbook is appropriately stamped and signed by the servicing authorised Subaru Service Centre on the completion of each service redeemed under this Service Plan. Note: Failure to do so may render your plan void.

9. What is not covered under Subaru 2 Year/50,000 Kilometre Service Plan?

The Subaru 2 Year/50,000 Kilometre Service Plan campaign offer covers standard Schedule Services as listed in the Maintenance Schedule. Additional service/repair items which are not itemised within the "Maintenance Schedule for normal driving conditions" or that are deemed to require replacement after an inspection has been conducted are not covered under the Service Plan. Also, not covered are items that would void the Subaru New Vehicle Warranty or in respect of which the customer would otherwise normally be charged notwithstanding the terms of the Subaru New Vehicle Warranty. These items are more specifically listed under the headings "What's Not Covered by the Subaru New Vehicle Warranty" and "Items for which a charge may be made" in the Warranty & Service Handbook (other than "Servicing and Mechanical Adjustments included as part of the Maintenance Schedule").

For more information please refer to the "Maintenance and Service" section in the Owner's Manual as well as the Maintenance Schedule in the Warranty and Service Handbook.

10. Transfer of Subaru 2 Year/50,000 Kilometre Service Plan.

The Subaru 2 Year/50,000 Kilometre Service Plan runs with Eligible Vehicles for the Term of Coverage and cannot be transferred to any other vehicle.

Subsequent owners of an Eligible Vehicle will be entitled to claim any unredeemed services under the Service Plan, provided the new owner complies with these terms and conditions and that the Term of Coverage has not yet expired (for the "Term of Coverage" of this Service Plan see sections 4 and 5 above). To do so, the new owner merely needs to present the updated Warranty and Service Handbook specific to the Eligible Vehicle at the time of service.

11. No credit, refunds or other consideration.

No credit, refund or other consideration is payable to an owner or any other person in respect of an Eligible Vehicle for any services under this Service Plan which are not claimed specifically in accordance with these terms and conditions.

12. Cancellation of Service Plan.

We understand that there may be circumstances where you may wish to cancel your Service Plan. You may cancel your Service Plan by informing us in writing. Where you do so, we will refund you an amount equivalent to any unredeemed portion of the Service Plan (other than for Missed Services) less an administration fee of \$49.00 including GST.

13. Exclusions.

- All other Subaru vehicles that are not included in section 2 are excluded from the Subaru 2 Year/50,000 Kilometre Service Plan campaign offer.
- Rental, privately imported and "grey import" vehicles are not eligible to receive the benefits under the Subaru 2 Year/50,000 Kilometre Service Plan Program and additional exclusions may apply.